skan

SKAN connect

Remote services for safety cabinet

Don't leave anything to chance

SKAN connect safeguards productivity and provides the most rapid solution when problems arise

Requirements

⟶ Short downtimes of important equipment kept to a minimum when faults occur

⟶ Problems solved directly and efficiently by experts

⟶ No unnecessary operating costs

The solution

Safety cabinets protect products, users and the environs, making them important elements of research and production processes.

Faults and downtimes not only present a potential risk to users and the product, but can also become costly very quickly.

SKAN connect transforms any safety cabinets into a smart connected product. This means that the equipment can communicate and share data with its environment.

Should a fault occur, the SKAN service expert can quickly diagnose the problem and directly initiate the steps needed to resolve it, allowing the user to start work again as quickly as possible.

In the case of more minor faults that can be fixed remotely, there is no need for a technician to attend, which in turn avoids call-out costs.

This makes SKAN connect an upgrade that quickly pays for itself.

What we offer

There are 3 modules to choose from (SKAN connect WB 1 – 3), based on 3 services:

⟶ **Remote monitoring**
The SKAN expert can access the data and make an initial diagnosis.

⟶ **Remote access**
The SKAN expert can modify all system parameters to resolve the error. The system software can also be changed and updated in this way.

⟶ **Notification**
Messages and alerts are sent by e-mail.
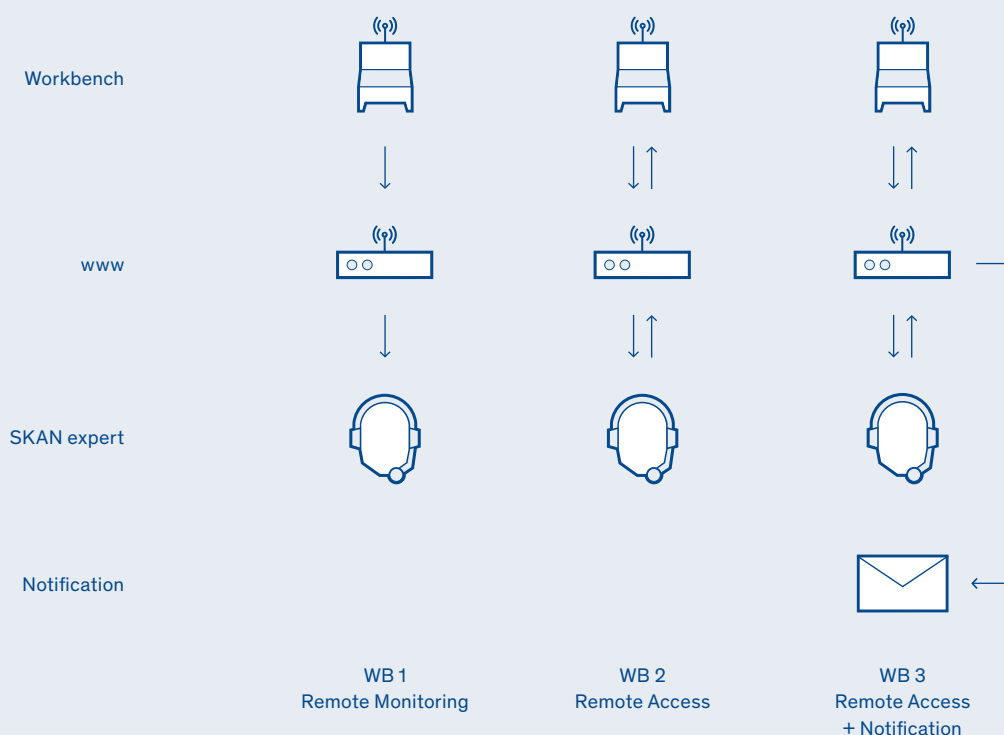
Accessories and options

⟶ Link to higher-level monitoring system

⟶ Dashboard overview for multiple
    systems, via browser

How it works

SKAN connect collects data from analogue and serial interfaces and links laboratory equipment directly to the service expert. Data is shared securely via VPN and SSH, ensuring data integrity at all times.

Features

⟶ Direct remote connection to SKAN service team
⟶ Logging of faults and error messages
⟶ Non-manufacturer-dependent
⟶ Ensures data protection and data integrity
⟶ Easy to integrate in existing systems
⟶ Can also be used as an external unit outside the system
⟶ Data transmitted over mobile data network without
    intervening in existing IT infrastructure

Workbench

www

SKAN expert

Notification

WB 1
Remote Monitoring

WB 2
Remote Access

WB 3
Remote Access
+ Notification

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